We were successful in our application to Employment and Social Development Canada for our Volunteers as Navigators and Connectors project. This project provides $750,000 in Federal funding over three years to develop curriculum, organize training events, and hold a major conference to support volunteers and service providers who work with seniors 75+ to better identify, understand and connect seniors with the resources they need. As leaders in volunteer recruitment, training and coordination within our North Shore community, we have 35 years of experience providing direct support to people who are living with terminal illness, bereavement, and disability or with the severe effects of cancer treatment within our Companioning Community Care program. This new project allows us to share our expertise and build capacity within senior volunteer programs across Metro Vancouver.

In September 2015 we attended the Diverse Genders and Sexual Orientation Conference in West Vancouver along with over 170 children, youth and parents who shared their need for clinical services which are not widely available and affordable in our Province. We will be offering expanded individual and group counselling to ensure these transgender youth and families have the support they need.

We are very proud of the work we have done this year with the generous support of our funders, donors, and volunteers. All that is reflected within this year-end report is possible because of your commitment to giving back to so many in our North Shore community.
Our Vision
A connected community where people care for one another

Our Mission
Strengthening our community through counselling, support and education

Our Values
We lead with our hearts
We embrace diversity and inclusivity
We act with respect and integrity
We promote learning and growth
We foster collaboration and connection

In 2015/2016 we assisted

8300+

families & individuals

“As a father, I am grateful to everyone at Family Services of the North Shore for the support they provide every day to countless children, helping them reach their full potential.”

- Peter Green, SVP & President
TELUS Business Solutions
I hope family centre
The I hope family centre builds upon the strengths of families, fosters community connection and models positive, play-based approaches to child raising. The program is specifically designed to enhance the capacity of young families by supporting the growth of children from birth to age six.

This year we opened our new location at Lonsdale Quay thanks to the support of in-kind space offered by Lonsdale Quay Market. The new location expands our services to reach new families who discover the program as they stroll through Lonsdale Quay.

Companioning Community Care
Our volunteers give generously of their time and energy, offering on-site and in-home support to adults in our community who are living with terminal illness, bereavement, disability, or the severe effects of cancer treatment.

The Christmas Bureau
Donors and Volunteers form the heart and hands of the Christmas Bureau. With their support, the Family Services of the North Shore Christmas Bureau program was able to bring hope and joy to 728 children and families, 68 seniors and 152 persons with disabilities over the holiday season with gifts to open and a hearty meal to enjoy.

When I first volunteered, I was working as a nurse in LGH and it seemed sort of like a continuation or continuity of caring. Along the way I met many wonderful kindred spirits who were so giving of their time and talents. This work is so fulfilling and enriches my life.

-Maureen, volunteer

10,435 hours of care and support donated by 356+ volunteers

Companioning Community Care
295 relaxation treatments by 38 volunteers

The Christmas Bureau
707 hampers donated by North Shore families

10,000 visits to our free family drop in
YouthLAB

Our Youth Leadership Advisory Board members are our ambassadors for mental health and have been actively providing mental health education and resources to youth on the North Shore for 4 years.

Because of YouthLAB’s outreach work, hundreds of North Shore high school students receive quality youth-led, youth-developed presentations at school.

- Jordan, YouthLAB member

YouthLAB is making an impact in new ways this year!

At “TOGETHER! BC Collaborates to Stop Sexual and Domestic Violence”, YouthLAB members presented to more than 60 conference participants about what youth need in counselling.

New International Baccalaureate students on the North Shore learned more about YouthLAB, anxiety, and anxiety management in preparation for their school year.

Check out our YouthLAB videos at: www.youtube.com/FamilyServicesNS
Child and Youth Counselling and Prevention Program

When children and youth struggle with abuse or mental health issues, early counselling interventions can help increase their healing, ability to make positive changes, and chance for a healthier life. Our child and youth counsellors provided 2,440 hours of individual counselling to 259 children. Over 30% of these children received counselling for trauma and symptoms of sexual abuse.

As a result, 80% have a greater understanding of their own strengths and feel more able to resolve problems.

Family Preservation and Support Programs

These strength-based, Ministry-gated programs provided intensive in-home support and community outreach to families who were impacted by poverty, domestic violence, mental health issues, substance misuse, parenting struggles, abuse and neglect. Our family counsellors and support staff reduced risk to children and strengthened the capacity of parents to care for their children.

Heart 2500 hours of counselling this year to women in our community

Heart 4200 hours of specialized counselling and support this year to families in our community

Staff, the heart of the agency

“Family Services of the North Shore is a positive environment to work on healing, coping mechanisms, trust building, and expressing feelings through play therapy.”

- Parent of Child & Youth Counselling client

Stopping the Violence Program

Vulnerable women and children often appear “invisible” within our North Shore community, but we see them and are responding. Our Stopping the Violence program provided education, access to community resources, and caring support which empowered over 200 women to make positive changes in their lives. Our expert trauma counsellors helped women begin to heal, resulting in increased resiliency, healthier boundaries, and improved self-esteem.

As a result of therapy, 92% are more able to set and maintain good boundaries in relationships and to ask for help when needed. These women can now have a brighter future free from violence.

Heart 2500 hours of counselling this year to women in our community

Heart 4200 hours of specialized counselling and support this year to families in our community

Child and Youth Counselling and Prevention Program

When children and youth struggle with abuse or mental health issues, early counselling interventions can help increase their healing, ability to make positive changes, and chance for a healthier life. Our child and youth counsellors provided 2,440 hours of individual counselling to 259 children. Over 30% of these children received counselling for trauma and symptoms of sexual abuse.

As a result, 80% have a greater understanding of their own strengths and feel more able to resolve problems.
Individual, Couple and Family Counselling

Clients come to us for help with depression, anxiety, grief and loss, relationship breakdown, life challenges, historical family issues and trauma. Over 280 adults received supportive counselling on a sliding fee scale, resulting in healthier adults who are better able to cope with work, relationship, parenting, health, and financial stressors.

Key outcomes were that 83% of these clients reported a greater understanding of their strengths and vulnerabilities and a more positive outlook on life.

The most helpful part of therapy has been developing and setting boundaries, resolving conflicts, improving relationships, identifying and meeting needs, and mindfulness practice.

- Counselling client

668 individuals, couples and families helped through counselling

Group Counselling

Group counselling provides complementary benefits to individual therapy. The group process is inclusive, interactive, and supportive as participants learn from the facilitators and others in the group. Client experiences are normalized and they report feeling connected to others who understand what they’re going through.

Over the past year we helped over 100 people address their concerns and make positive changes in their lives through a variety of groups:

- **Surviving Parenthood** - parents looking to increase their own resilience.
- **Helping You Help Yourself** - men wanting to make positive changes in their relationships.
- **Couples Therapy** - couples needing more effective communication skills to improve their relationships.
- **Family Support** - families needing extra support and access to concrete resources.
- **Women and Anger** - women looking to better understand their relationship with anger and how to manage it in a healthy way.

456 women & children who have reached out for help and are receiving counselling services

Performance & Quality Improvement

The Agency continues to be accredited through the Council on Accreditation (COA) and is proud of our on-going commitment to improving our overall performance and the quality of the services we offer to our clients. One way in which we demonstrate this commitment is through the work of our Equity & Inclusion committee. At this time, we are participating in an audit of our facilities, our policies and procedures and our hiring practices to ensure that we are breaking down barriers to participation for clients, future staff, volunteers and other stakeholders. We also recently participated in staff training on important issues around understanding and working with Indigenous people as well as training to better support transgendered youth and their families. We look forward to continuing this important work in the future.
Visit our new Jessie’s Legacy website

194% increase in website visits 47,402 page views since launching www.jessieslegacy.com

YOU ARE WHOLE. YOU ARE ENOUGH.

Your worth can’t be measured by the numbers on the scale, the size of your clothes, or the reflection in the mirror. Love your body and love yourself. Every. Single. Day.

You are whole. You are enough.

These are the first words you read when you log onto our new Jessie’s Legacy program website. The new site is content-rich, easy to navigate and has incorporated our Love Our Bodies, Love Ourselves blog, Facebook and twitter channels. Now users can get “plugged in” quickly to all the information offered.

Jessie’s Legacy Program

Our Jessie’s Legacy program provides education, resources and inspiration to prevent eating disorders and address disordered eating. This innovative program supports BC youth, families, educators and professionals through online resources, live events, social media, and the Love Our Bodies, Love Ourselves movement.

We believe that a healthy body image and a resilient sense of self are the keys to prevention. We believe your weight is not your worth.

“...”

These are some of the positive messaging shared by our Love Our Bodies, Love Ourselves Facebook and twitter channels which received over 4,897 likes and grew to 3,755 followers this year.

80% of visitors said the information and resources were useful

40% of site visitors are 25 years old and under

Visit: www.jessieslegacy.com
LOVE OUR BODIES, LOVE OURSELVES

We believe that a healthy body image and a resilient sense of self are the keys to prevention. We believe your weight is not your worth.

Speakers Bureau

Our 90 minute Speakers Bureau presentation is tailored to educate schools and groups on eating disorders, disordered eating, resiliency, media awareness and body image, and weight and shape bias. This year, we added two new presentations, one for university level students, and one for Parent Advisory Councils.

Great presentation, thank you! I have a friend with anxiety and I think an eating disorder and I feel better now to talk to him about this stuff - like I understand more of what he's going through.

- Grade 10 student

Purple for PEDAW

Purple for PEDAW, a part of the Provincial Eating Disorder Awareness Campaign, inspired 50 BC landmarks like Telus World of Science, Vancouver International Airport, BC Parliament Buildings, University of Northern British Columbia, and Kelowna General Hospital, to light up purple on February 5th, to show their support. Prevention information and editorials were printed in 37 newspapers across the province, and over 20 television and radio interviews took place. Our Robson Square event with a four-member panel that included Kristi Gordon from Global News, brought diverse perspectives to Interrupting the Stigma: Putting an End to Size Shaming and was attended by over 200 people.

Visit: facebook.com/loveourbodiesloveourselves
We once again want to thank our incredible event chairs, committee members, and other volunteers who have provided leadership in fundraising and community engagement throughout the year. We celebrated our 30th Annual Winter Family Ball and engaged children in philanthropy during the evening so they could feel the positive energy created when giving from the heart. Our Christmas on the Shore event hosted by the Fuller Family at the Beach House Restaurant raised funds to support families at the Christmas Bureau. Our newest event, Beer By The Pier, was created by a small group of community-minded volunteers, which brought together over 400 people at the Pipe Shop at Shipbuilders’ Square, to raise funds for our Agency and to connect with others in their community.

We know you have many options for giving back to our North Shore community. Thank you again for continuing to support Family Services of the North Shore and the people in the community we serve.

Giving from the heart

This year many generous donors made the decision to help families, children, individuals and seniors on the North Shore. Your support has changed lives in our community. Your donations are having a measurable impact and are providing valuable funding for our provincial, community and clinical programs.

Acknowledging donations appropriately has always been of utmost importance to us. Our Show Us Your Heart Recognition program was designed in recognition of and gratitude for philanthropic contributions made each year.

"Our family is firmly committed to the sustainable funding of Family Services of the North Shore with an on-going monthly gift which we started many years ago. We believe it is a simple, affordable way to have a significant impact in making our community a safer place to raise our children."

1749
Active Donors in 2015

Your support has changed lives in our community
## Thank you to our donors

### CIRCLE OF HEARTS

#### HEART AND SOUL

$25,000+

- Anonymous Private Foundation
- Anonymous Private Foundation
- Northshore Auto Mall Ltd.
- North Vancouver Klass Association
- Paul Sugar Palliative Support Foundation, held at Vancouver Foundation
- United Way of the Lower Mainland

### PLATINUM

$10,000 - $24,999

- Diana Budden and Neil Alexander
- Cisco Systems, Inc.
- Lynda and Reay Mackay
- Djavad Mowafaghian Foundation
- Dr. Arjang Nowtash | Sinclair Dental Company
- Pacific Newspaper Group | Empty Stocking Fund
- Polygon Homes Ltd.
- The Tait Family
- TELUS
- TELUS Community Board

### GOLD

$5,000 - $9,999

- Dick Irwin Group
- Marie Genest
- Joanne and Joe Houssian
- KPMG Foundation
- Edith Llamzon and Robert Hartvikson
- Mount Seymour Lions Club
- Robin Pascoe and Rodney Briggs
- Young Foundation

### SILVER

$1,000 - $4,999

- A&W Food Services of Canada Inc.
- Nancy Adie-MacKay and Alex MacKay
- Jill and Derek Amery
- Andrew Mahon Foundation
- Anonymous Donor
- Anonymous Donor
- Art and Pearl Van Der Linden Foundation
- Sue and Bob Bauman
- Doris and Bohdan Bodnar
- Rebecca and Jason Bond
- Anna and Dale Bosa
- Lianne and Andrew Britnell
- Linda and Graham Brown
- Erin Bruchet and Morgan Poliquin
- Charles Chang
- W.E. and Y.V. Couling
- Diana and Tom Cowden
- Cypress Lane Capital (Canada) Ltd.
- Marie-Pier Dionne
- Anne Elliott
- Fidelity Investments Canada ULC
- Bill Fox
- Terence Fox
- John Geeling
- Isabel Gordon
- Susan and Peter Green
- Jean Hadgraft
- Cecilia and John Hall
- Carol and Mark Hannah
- Nancy Harrison and Paul Buitenhus
- David Humer
- Darlene and Michael Kennedy
- Kiwanis Club of Capilano
- LaBelle Entertainment Company
- Gabrielle and Gordon Lancaster
- Carlota and Derek Lee
- Grace and Edwin Lee
- Jennifer Lee
- Lionsgaters Four Wheel Drive Society
- Lorraine and Patrick Ma
- Vivian and Darren Martin
- Jeff McCord
- Dean McDonald
- Jonathan McLean
- Rochelle and Bjorn Moller
- North Shore Community Foundation
- North Shore Optimist Club
- North Vancouver Host Lions Club
- Janice O’ Sullivan
- Pacific Spirit Foundation
- Alison Parry and Steeve Routhier
- Kathy Parslow
- Rola and Andrew Priatel
- Janice Quinn and Remco Daal
- RBC Foundation
- Janet and Allan Riedlinger
- Judith Rodenbush
- Royal Canadian Legion Branch #114
- Royal Canadian Legion Branch #118
- Dorothy Sanders
- Tara and Evan Sherman
- Diane and Ross Smith
- Soroptimist International of North & West Vancouver
- Julia and Sheryl Staub-French
- Cindy and John Stibbard
- Roderick Swenson
- Lorraine and Robert Travers
- Leigh and Al Tynan
- Donald Umbach
- Kees Vanderwerff
- Betty Werner
- West Vancouver Fire Fighters Charitable Society
- Westcoast Wills & Estates
- Ashley Willard-Bauman and David Bauman
- Melinda and Ashley Witts
- YAHU, West Vancouver Community Foundation
- York House School Society

### BRONZE

$500 - $999

- Lesley and Doug Allen
- Jo-Anne and John Anderson
- Anonymous Donor
- Anonymous Donor
- Anonymous Donor
- Anonymous Donor
- Adam Arduini
- Jane and Ian Austin
- Thomas Bandiera
- Adele and William Barnett
- Jodi and Michael Beattie
- Beatty Floors Ltd.
Thank you to our donors

Michael Borden
Yda Brink
British Pacific Properties Ltd.
Cam Clark Ford Lincoln
Carson Graham Secondary School
The Charlwood Family
Chutter Underwriting Services Ltd.
Deborah and David Couling
Wendy and Cameron Currie
Antonio Da Roza
Janice and Doug Dalzell
David Nairne & Associates
Douglas Davison
DL Overholt Management Services
John Doolan
Bernice and Malcolm Drew
Jirayr Ern
Barbara and William Esaw
Ethical Flooring
Samantha and Terron Falk
Robert Fingland
Christiane Dubuc Forgie
Sharlene Gallilee
Rhonda and Billy Garton
Diane and Grant Gisel
John Gunn
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Sigrun and Ken Hanna
William Heese
Hobbs, Winter & MacDonald
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Gayle Hunter and Brian Moghadam
Janice and Malcolm Hunter
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Lauren Kent
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Leslie and Ian Kilgour
Kiwanis Club of West Vancouver
Michael Korenberg
Jillian Korstrom
Gergana Kouzeva
Lakes, Whyte LLP
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Lesley MacGregor and Brent Sutton
Tracy MacKinnon
G. B. John Mancini
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Geraldine McIntosh
Fiona and Graham McIsaac
McKibbin Marketing
Dave McMurray
Miles Industries Ltd.
Marlene and Barry Mitchell
Nancy Morrison
Beverley and Gottfried Muench
Murphy Battista LLP
Ann Neumann
Catherine Newton
Antonia and Amir Nowtash
Janette O’Keeffe
Olive Grove Childcare Ltd.
Marie and Kevin O’Neill
Lori and Todd Patrick
Ali Pejman
Vanessa and Walter Pela
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Zelma Rebmann-Huber
Relling Family Foundation
Dave Richardson
Joe Ryan
Richard Samaroo
Nicole Sauder and Allan Burgmann
Desiree Schulz
Maria and Eric Schwitzer
Phyllis and Don Sheldon
Shift Dance Academy
Meghan and Kevin Smith
Monica and Jason Soprovich
Southern Gold Resources Ltd.
Jane and Robert Strang
Lisa and John Stout
TELUS Community Affairs
Michelle Tice
Shelagh Van Kempen
Vancity Community Foundation
Shirley and Jim Vollett
Jane Watkins
William Watkins
David Webbe
Western Stevedoring Company Ltd.
Alison and Dave Wilson

CIRCLE OF HOPE
$500+ Stocks, Annuities, Estate and Legacy Gifts
Erin Bruchet and Morgan Poliquin
Diana Budden and Neil Alexander
Geraldine McIntosh
Alison Parry and Steeve Routhier
Dorothy Sanders

CIRCLE OF SUPPORTERS
$500+ In Kind Donations
10net Managed Solutions Ltd.
The Adventure Group Whistler
Joy and Dean Alexander
Kim Allard
Richard Amantea
Jill and Derek Amery
Jo-Anne and John Anderson
Ian Ashdown
Gerald Barre
The Beach House Restaurant
Big White Ski Resort
Bridge Brewing Company
Capilano Suspension Bridge Park
Carousel Cleaners
Carrie Marshall Photography
William Chalmers
Nancy and David Chapman
Diane’s Lingerie
DLO Move Support Services Ltd.
DocuSystems Integrations Ltd.
Dr. PJ Murphy Corp.
Dr. Geoffrey Gillespie
Jean-Ann Duncan
KC Dyer
COMMUNITY FUNDRAISING CHAMPIONS

$500+ Third Party Fundraising Donors
Bar Method, West Vancouver
Handsworth Basketball
Hollyburn Country Club
Innovative Fitness, West Vancouver
North Shore Winter Club
North Vancouver Wolf Pack Junior Hockey Club Ltd.

COMMUNITY PARTNERS
City of North Vancouver
District of North Vancouver
District of West Vancouver
Ministry of Children and Family Development
Ministry of Justice
Province of British Columbia
Public Health Services Authority
Public Health Agency of Canada
United Way of the Lower Mainland

These lists reflect the different contribution levels of $500 or more made between April 1, 2015 and March 31, 2016. We trust that we have listed all donors appropriately, but we sincerely apologize for any errors or omissions. Should we have misspelled or missed anyone, please contact the Fund Development Administrator at 604-988-5281.
I am pleased to report that Family Services of the North Shore (Agency), and Family Services of the North Shore Foundation (Foundation) continue to maintain strong financial positions. We have concluded the fiscal year ended March 31, 2016 with a small surplus which helps to offset the deficit from last year resulting from the financial investment in the new office space at 1111 Lonsdale.

To all of our donors, funders and partners who have so generously contributed to our programs and services we offer a huge thank you! We received continued support from the Government of Canada, the Province of British Columbia, the City of North Vancouver, the District of North Vancouver, the District of West Vancouver, and the United Way of the Lower Mainland. We also successfully fundraised an incredible $1.7 million through generous donations and grants from many individuals, corporations, and foundations, as well as through our signature events - Winter Family Ball, Christmas on the Shore, and our new event, Beer By The Pier. We are so grateful for all of this support! Without you we could not provide the high quality programs in our community of which we are so proud.

Last year, total revenues for the Agency and Foundation included additional funds received and realized for the build-out of our new office. Excluding these one-time only impacts, total revenues for this year were at similar levels.

Total expenses for the Agency were lower than the previous year which included additional costs for the build and design expenses for 1111 Lonsdale. Foundation expenses were higher than last year primarily a result of event expenses for our new event, Beer By The Pier, as well as higher bank charges for increased online donations and event registrations. Overall, expenses are managed very prudently and we are proud of the strong financial policies and procedures we have in place.

The market value of our investments, primarily the Family Services of the North Shore Foundation Investment Fund held at the Vancouver Foundation, declined compared to the end of last year, due to turmoil in global markets. As a result, an accounting loss on investments was booked in the Foundation at year-end. Overall, however, we remain pleased with our investment fund held at the Vancouver Foundation which has generated ongoing distribution payments received throughout the year, and provides a financial cushion for times of economic uncertainty.

Our fundraising target for 2016-17 is $1.6 million (similar to the past two years). With your generous and ongoing support we will be able to continue to offer high quality programs and services which will have a positive impact within our community!

Alison Parry
Board Treasurer
# 2015 - 2016 Financials (For the 12 Months Ending March 31st)

**FAMILY SERVICES OF THE NORTH SHORE**

<table>
<thead>
<tr>
<th>Revenues</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Government Contracts</strong></td>
<td>1,778,756</td>
<td>1,804,591</td>
</tr>
<tr>
<td><strong>Fundraising, Donations and Grants</strong></td>
<td>934,345</td>
<td>904,983</td>
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<tr>
<td><strong>Client Fees</strong></td>
<td>121,064</td>
<td>142,188</td>
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<tr>
<td><strong>Investment and Other Income</strong></td>
<td>94,837</td>
<td>60,097</td>
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<tr>
<td><strong>Capital Campaign Donations</strong></td>
<td>-</td>
<td>94,131</td>
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<tr>
<td><strong>Total Revenues</strong></td>
<td>2,929,002</td>
<td>3,005,990</td>
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</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Salaries and Benefits</strong></td>
<td>2,293,002</td>
<td>2,327,538</td>
</tr>
<tr>
<td><strong>Transfers to Other Agencies</strong></td>
<td>472,884</td>
<td>468,696</td>
</tr>
<tr>
<td><strong>Premises</strong></td>
<td>223,261</td>
<td>222,020</td>
</tr>
<tr>
<td><strong>Office and Sundry</strong></td>
<td>121,182</td>
<td>150,265</td>
</tr>
<tr>
<td><strong>Program</strong></td>
<td>104,579</td>
<td>116,483</td>
</tr>
<tr>
<td><strong>Promotion and Communication</strong></td>
<td>64,305</td>
<td>57,713</td>
</tr>
<tr>
<td><strong>Amortization</strong></td>
<td>57,572</td>
<td>33,418</td>
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<tr>
<td><strong>Consulting Fees</strong></td>
<td>43,154</td>
<td>44,698</td>
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<tr>
<td><strong>Staff Development</strong></td>
<td>14,095</td>
<td>15,966</td>
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<tr>
<td><strong>Diversity Implementation</strong></td>
<td>4,784</td>
<td>4,674</td>
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<tr>
<td><strong>Build &amp; Design Expenses</strong></td>
<td>-</td>
<td>75,779</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td>3,398,818</td>
<td>3,517,250</td>
</tr>
</tbody>
</table>

**Operating Deficit**

(469,816) (511,260)

**Operating Transfer from FSNS Foundation**

470,000 512,000

**Gain/(Loss) on Investments**

(29) 108

**Capital Write-Off - West 1st**

- (28,293)

**Net Surplus / (Deficit)**

155 (27,445)

**FAMILY SERVICES OF THE NORTH SHORE FOUNDATION**

<table>
<thead>
<tr>
<th>Revenues</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Special Events and Campaigns</strong></td>
<td>436,478</td>
<td>395,740</td>
</tr>
<tr>
<td><strong>Donations</strong></td>
<td>367,143</td>
<td>345,798</td>
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<tr>
<td><strong>Investment Income</strong></td>
<td>30,290</td>
<td>35,673</td>
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<tr>
<td><strong>Trust Fund (For 1111 Lonsdale)</strong></td>
<td>-</td>
<td>200,000</td>
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<tr>
<td><strong>Total Revenues</strong></td>
<td>833,911</td>
<td>977,211</td>
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</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Salaries and Benefits</strong></td>
<td>138,960</td>
<td>121,800</td>
</tr>
<tr>
<td><strong>Special Event and Campaign Costs</strong></td>
<td>127,978</td>
<td>93,682</td>
</tr>
<tr>
<td><strong>Office and Sundry</strong></td>
<td>13,576</td>
<td>7,373</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>280,514</td>
<td>222,855</td>
</tr>
</tbody>
</table>

**Funds Available for FSNS**

553,397 754,356

**Operating Transfer to FSNS**

(470,000) (512,000)

**Gain/(Loss) on Investments**

(17,874) 49,377

**Contribution to FSNS (For 1111 Lonsdale)**

- (395,000)

**Net Surplus / (Deficit)**

65,523 (103,267)

Audit performed by Rolfe, Benson LLP Chartered Accountants, Vancouver, BC

Complete Audited Statements Available on Request
2016/2017 Events

2015/16 Annual General Meeting
Tuesday, June 7, 2016

Beer By The Pier
Saturday, June 18, 2016
The Pipe Shop at Shipbuilders’ Square

Christmas Bureau
7th Annual Toy Drive
November, 2016
Northshore Auto Mall

Christmas on the Shore
An intimate evening in support of the Christmas Bureau.
Thursday, November 24, 2016
The Beach House Restaurant

31st Annual Winter Family Ball
Our signature gala fundraising event to raise money for innovative, affordable, quality programs and services for children and youth.
Sunday, December 4, 2016
Fairmont Hotel Vancouver

Stay in Touch!
Have you moved recently? Help us save postage and paper costs by ensuring we have your most recent contact information. Update your personal information on our website www.familyservices.bc.ca to learn more about our programs, services and upcoming events and how you can get involved.