



## FAMILY SERVICES of the NORTH SHORE

### Job Posting

Full-Time (35 hours per week)

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Position:	Family Support Worker
Position #:	21-1237
Reports To:	Program Manager & Clinical Supervisor, Family Preservation & Family Support Programs
Location:	North Vancouver Office and Community
Closing Date:	January 24, 2021

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#### The Agency:

Family Services of the North Shore is an accredited not-for-profit, community-based agency committed to making a deep and lasting impact in our community through counselling, support, education, and volunteer programs.

We understand the competing responsibilities of modern life. In every role, we will support both your commitment to our community and the very real need to take care of your family. We also understand that to take care of others, you must first take care of yourself. At Family Services of the North Shore, you can do both. We aim to provide a sustainable model of work-life balance across all our programs and services.

#### The Program:

The Family Support Program provides community-based support to families with children who are identified as being in need of support. Services are strength-based and designed to increase safety and stability of the family. Services are provided in clients' homes and/or in the community. During COVID-19, services may be offered virtually or outside in the community as well as in clients' homes.

#### The Job:

This is a permanent, 35 hours per week (1.0 FTE) position beginning as soon as possible.

As a Family Support Worker, you will be responsible for providing services to clients referred through a variety of paths including, MCFD, self referral, school counsellors, family doctors etc. Families may already be connected to the Agency through other programs or may be new to the Agency. You will provide education on parenting, coping and other skills as well as provide concrete resourcing and referrals regarding housing, childcare, access to government and community services, the legal system etc. You can also expect to provide some backup and relief intake services.

A portion of your caseload will include women who are parenting in the midst of domestic violence or who are in the process of leaving relationships where they have experienced domestic violence.



This position requires some flexibility in work hours and capacity to respond to a diversity of client needs. Hours of service will be flexible to accommodate the schedules of families and will include after-school and evening hours. This position requires the use of a personal automobile. You will be provided with an Agency cell phone and laptop for work purposes.

**The Candidate:**

You are an experienced Family Support worker with a Bachelor's degree in social work, psychology, child and youth counselling or a related field, with a minimum of 2 years of experience, or a diploma in a related field and a minimum of 3 years of experience. You have experience working with high-needs families in general and specifically with women impacted by domestic violence. You will have significant knowledge of government and community support programs and demonstrated understanding of how to navigate through bureaucracy.

You have a good understanding of the importance of excellent file documentation practices and have experience writing reports.

Language proficiency in Farsi, Korean, Mandarin or Cantonese is considered a significant asset as would experience working with Indigenous people.

Family Services of the North Shore is committed to diversity and inclusion within its workforce, and encourages all candidates, irrespective of gender, nationality, religious and ethnic backgrounds, including persons living with disabilities to apply to become part of our organization.

Please respond in confidence with resume and cover letter to:

*Kathleen Whyte*  
*Senior Manager of Human Resources*  
*Family Services of the North Shore*  
[Careers@familyservices.bc.ca](mailto:Careers@familyservices.bc.ca)

*While we thank all applicants for their interest, only short-listed candidates will be contacted.*