

Family Services of the North Shore 2020 Impact Report



"On opening the presents on Christmas Day we were so touched by a stranger's kindness and all the thought that went into their gifts. I personally have never opened so many gifts, normally just watching the kids... so thank you from the bottom of all four of our hearts."

- Christmas Bureau Client

Photo credit: Carrie Marshall Photography

"This experience has been a profoundly bright spot in an otherwise dark year. Many of these people are isolated and lonely and we are able to show them in a small way they're cared about. That they matter."

- Christmas Bureau Volunteer



Photo credit: The Province



"I found it a comfort that someone was taking the time to check in with me - it made me feel like I was not forgotten about, that I was part of a community of caring people."

- Christmas Bureau Client

2,500

people supported by
the Christmas Bureau
(increased need of 20%
from 2019)



1,085
families



1,450+
bags of
groceries
delivered



1,085
holiday gift
baskets
delivered



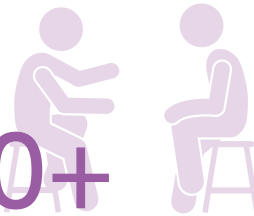
955
children
under 18



2,000+
hot meals
delivered to
isolated seniors



1,300+
hours of
counselling



250
seniors



11,000+
volunteer calls to
isolated neighbours

550 volunteers
completed
10,000+
volunteer hours



Family
Services
NORTH SHORE
Changing lives together

Thank you

FOR YOUR GENEROSITY