

FAMILY SERVICES of the NORTH SHORE
Sexual Assault Support Counsellor
Full-Time (35 hours per week)

Position:	Sexual Assault Support Counsellor
Position #:	21-1273
Reports to:	Senior Manager of Clinical Programs (with clinical supervision from the Coordinator – Sexual Assault Services)
Location:	North Vancouver office & community
Closing Date:	Until Filled

The Agency:

Family Services of the North Shore is an accredited not-for-profit, community-based agency committed to making a deep and lasting impact in our community through counselling, support, education, and volunteer programs.

We understand the competing responsibilities of modern life. In every role, we will support both your commitment to our community and the very real need to take care of your family. We also understand that to take care of others, you must first take care of yourself. At Family Services of the North Shore, you can do both. We aim to provide a sustainable model of work-life balance across all our programs and services.

The Program:

The program provides coordinated services for survivors of sexual assault 13 years and older, inclusive of all genders. All residents of North Vancouver, West Vancouver, Bowen Island and Lions Bay are eligible for no cost services.

Survivors can access immediate support 24/7 through the Family Services of the North Shore Agency's Sexual Assault Support line and after hours through the North Shore Crisis Services Society 24-hour crisis line. We work closely with community partners to ensure easy access and coordinated services.

The Position:

You will answer the Agency's Sexual Assault Support line during business hours and be the first point of contact for victims of sexual assault. You will provide accompaniment to the hospital and/or RCMP when requested. You will provide follow-up and ongoing support to survivors of sexual abuse and ensure that safety planning, crisis services and supports are in place.

You will provide information on the criminal justice system and provide assistance with victim impact statements, 3rd party reports, the crime victim assistance program, and the First Nations Health Authority benefits. You will provide court accompaniment when appropriate.

You may also work as a Family Support Worker seeing families under our Family Support contract.

Services are provided in the community, in clients' homes and in the Agency offices. As services are required 24/7, you will be required to provide on-call overnight service when scheduled (approx. 2 nights per week). You will receive additional compensation for on-call work. As client needs are unpredictable, you will be expected to be flexible with regards to availability. In recognition of this, you will have flexibility in scheduling your own hours of work. As this work is done primarily in the community, this position requires the use of a personal motor vehicle. You will be provided with an Agency lap-top and cell phone for work purposes.

The Candidate:

You have:

- A Bachelor's degree in Psychology or Social Work
- Experience working with victims of violence and sexual assault.
- Experience in short-term and crisis counselling
- Strong understanding of oppression and marginalization and issues of diversity, equity, inclusion, and reconciliation.
- Awareness of community resources & systems.
- Experience with and / or training in working with Indigenous people.

In Addition:

You are:

- Sensitive to the needs of highly vulnerable populations and able to respond in a culturally appropriate, trauma informed manner.
- Highly organized and able to balance complex needs.
- Grounded and compassionate.
- Familiar with Microsoft Office 365 and file documentation practices.

Language proficiency in a language in addition to English is a significant asset.

Family Services of the North Shore is committed to diversity and inclusion within its workforce and encourages all candidates, irrespective of gender, nationality, religious and ethnic backgrounds, including persons with disabilities to apply to become part of our Agency.

Please respond, in confidence, with cover letter and resume to:

Kathleen Whyte

Senior Manager of Human Resources

Family Services of the North Shore

careers@familyservices.bc.ca

While we thank all applicants for their interest, only short-listed candidates will be contacted.