

**FAMILY SERVICES of the NORTH SHORE**  
**Family Preservation & Family Support Worker**  
**.8-1.0 FTE (28-35 hours per week)**

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Position:	Counsellor– Family Preservation & Family Support Programs
Position #:	25-2202
Reports to:	Clinical Program Manager
Location:	North Vancouver office and Community
Closing:	Until Filled

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**The Agency:**

Family Services of the North Shore is an accredited not-for-profit, community-based agency committed to making a deep and lasting impact in our community through counselling, support, education, and volunteer programs.

We understand the competing responsibilities of modern life. In every role, we will support both your commitment to our community and the very real need to take care of your family. We also understand that to take care of others, you must first take care of yourself. At Family Services of the North Shore, you can do both. We aim to provide a sustainable model of work-life balance across all our programs and services.

**The Programs:**

The Family Preservation Program provides intensive counselling to MCFD mandated clients with child protection concerns who are at risk of having their child removed, or who are in the process of having their children return home. Services are provided in the clients' homes and/or in the community.

The Family Support Program provides community-based support to families with children who are identified as needing support. Services are strength-based and designed to increase the safety and stability of the family.

**The Job:**

This position is a .8-1.0 FTE position (28-35 hours per week) based on candidate preference.

In our Family Preservation program, you will be working with MCFD to identify counselling goals and objectives with the various family members and work with them individually or in groups as appropriate. You will provide initial and on-going assessments as well as work with client families regarding issues of family boundaries, improving parental capacity, reducing risk to children, developing problem-solving skills, supporting the reduction of relationship violence, increasing knowledge on the impact of family violence, responding to mental health and addictions, building resilience, and establishing family and community support networks, etc. You will attend to legal and ethical issues as they may arise, and in consultation with the supervisor, ensure that appropriate action is taken.

While working in the Family Support Program, you will be responsible for providing services to clients referred through a variety of paths, including, MCFD, self-referral, school counsellors, family doctors and other community resources. Many of the families may already be connected to the Agency through other programs. You will provide education on parenting, coping and other skills as well as provide concrete resourcing and referrals regarding housing, childcare, and access to government, legal systems, and community services.

You may also provide counselling services in other Agency clinical programs as requested.

This position requires some flexibility in work hours and a capacity to respond to a diverse range of client needs. The hours of service must be flexible to accommodate the schedules of families and will include after-school and evening hours. As Family Preservation & Family Support work is done primarily out in the community, this position requires the use of a personal automobile. You will be provided with an Agency cell phone and laptop for work purposes.

The Agency is using a hybrid work model where you will work in the community, in the Agency's office and potentially from your own home. Services will be provided in person, virtually and over the phone.

**The Candidate:**

The successful candidate will have a master's degree in counselling psychology or social work or a related field with a minimum of 1 year of experience working in a community setting. Experience working in the areas of relationship violence, substance misuse, mental health issues, and poverty is essential, as is an understanding of diversity, oppression, marginalization, and trauma. Current registration with an accredited professional organization is also required. Experience facilitating groups would be an asset.

Language proficiency in Mandarin or Cantonese is considered a significant asset as would experience working with Indigenous people.

You have a good understanding of the importance of excellent file documentation practices and have experience writing clinical reports.

Family Services of the North Shore is committed to diversity and inclusion within its workforce, and encourages all candidates, irrespective of gender, nationality, religious and ethnic backgrounds, including persons living with disabilities to apply to become part of our organization.

Salary range is \$62,400-\$67,200 for 35 hours per week.

Please respond, in confidence, with resume and cover letter to:

Kathleen Whyte  
Senior Manager of Human Resources  
Family Services of the North Shore  
[Careers@familyservices.bc.ca](mailto:Careers@familyservices.bc.ca)

While we thank all applicants for their interest, only short-listed candidates will be contacted.